

Knowledge Today for Confidence Tomorrow

Serving deaf and hard-of-hearing residents along Virginia's Blue Ridge Mountains, the Deaf and Hard of Hearing Services Center, Inc. (DHHSC) is a non-profit organization committed to providing education and valuable information to our communities.

Founded in 1995, DHHSC is governed by a board of directors and works with a dedicated team of outreach representatives from deaf and hard-of-hearing communities. Together, they strive to keep our deaf and hard-of-hearing residents well-informed and up-to-date on a variety of helpful services, educational programs and special events.

DHHSC brochure developed compliments of:



Virginia Relay
1602 Rolling Hills Drive, Suite 203
Richmond, VA 23229-5012
www.VARelay.org
1-800-552-7917 (Voice/TTY)



To Hire an Interpreter

As part of our services, we provide a directory of local interpreters and step-by-step instructions on how to request one. All interpreters in the Virginia area work as independent contractors. To hire an interpreter, call the individual closest to you to see if he or she is available. Together, you can work out the details regarding rates, billing policies and appointment times. For a listing of interpreters in your area, visit our main Web site at www.deafhh.org and click on "Interpreters."

How You Can Support Us

As a small, non-profit organization, we depend on the support of individuals and businesses to keep our services up and running. If you are interested in helping, please contact us at 540-342-0031 (Voice/TTY). Donations can also be accepted on our Web site. Please visit us online at www.deafhh.org and click on the link "Donate." We appreciate any help you can give us. Our ultimate goal is the creation of a community center that can serve the needs of all our consumers.

Our Mission Statement

To work toward improving the quality of life for the deaf, hard of hearing and DeafBlind, and to educate the general public about the needs of our communities.

How Can I Keep Up with the Latest News?

Visit www.deafhh.org now to sign up to receive our free DHHSC newsletter via e-mail and stay current on the latest news, events and resources.



Deaf and Hard of Hearing Services Center, Inc.

*A comprehensive center serving deaf and hard-of-hearing residents
in the areas surrounding Virginia's Blue Ridge Mountains*



DHHSC Main Office
PO Box 20444
Roanoke, VA 24018
540-342-0031 (Voice/TTY)
www.deafhh.org

09/09

Information and referral, educational services,
interpreter resources, Loan-2-Own equipment program,
support services, outreach programs, assistance with
technology, and much, much more...

Since its inception, DHHSC has joined forces with state agencies, most notably, the Virginia Department for the Deaf and Hard of Hearing, to provide a wide range of outreach services to our deaf and hard-of-hearing communities. Below are some of the unique services we offer:

Information and Referral Services

- Sign language classes and resources
- Americans with Disabilities Act (ADA): community rights and responsibilities
- Parents of deaf or hard-of-hearing children
- Finding and using interpreters
- Locating the right assistive technology
- Working with Virginia Relay to connect people using various telephone devices
- Community activities calendar

Educational Services

- Presentations and training programs to civic and professional groups
- E-mail newsletters
- Web site resources at www.deafhh.org
- Interpreter directory
- Local services directory
- E-mail newsletter archive
- Much, much more!

Support Services

- Volunteer work for community events
- Consultation with individuals and businesses
- Advocacy activities

Outreach Services

Our outreach specialists can provide individual assessments to determine which communication equipment is best for you.

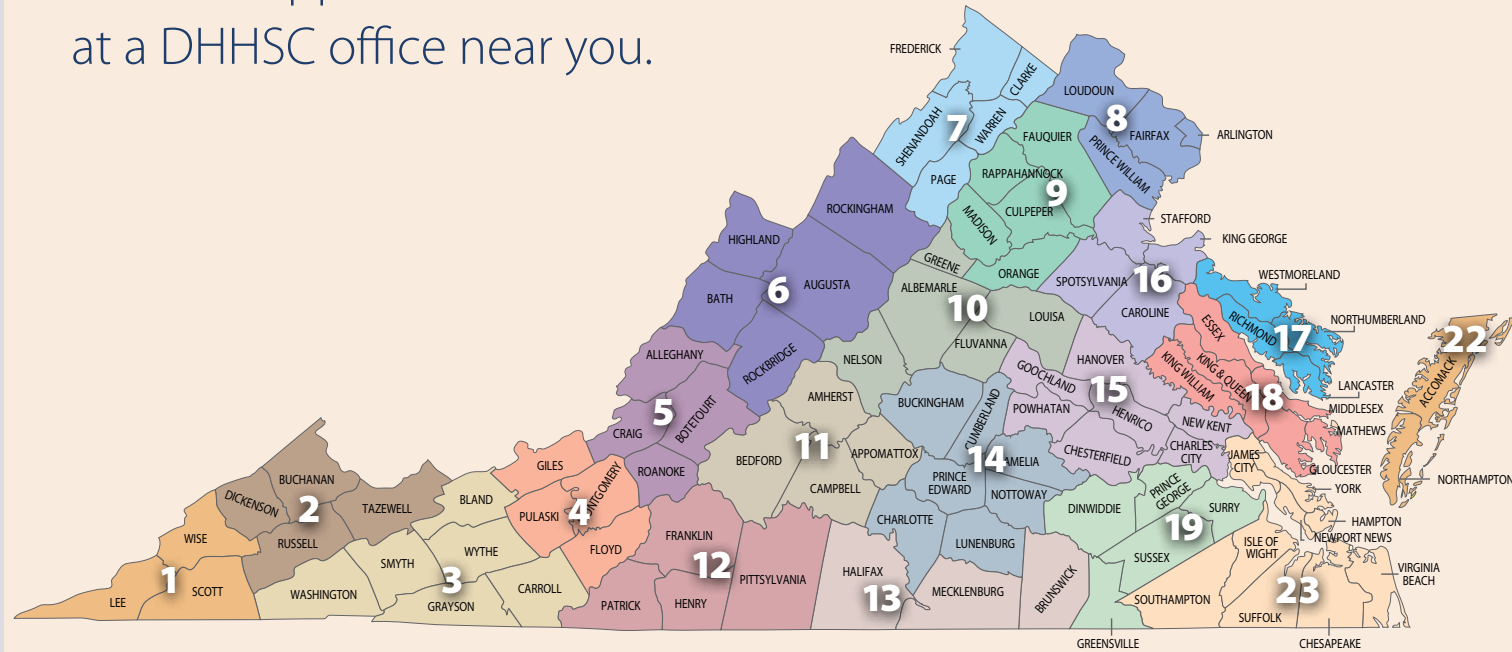
Loan-2-Own Program (L2O)

- L2O offers various kinds of assistive technology to people who are deaf, hard of hearing, DeafBlind, or speech disabled.
- Equipment can be obtained free of charge or at a reduced rate depending on family income and size
 - One-year warranty on most devices
 - Applicants may re-apply for new equipment every 4 years

Examples of assistive technology equipment include:

- Amplified telephones
- Captioned telephones (CapTel®)
- TTY's (text telephones)
- Loud and visual signalers

Make an appointment
at a DHHSC office near you.



Norton Area (1)

Phone: 276-679-6103 (Voice/TTY)
Videophone: 866-376-2869
E-mail: crdc@deafhh.org

Grundy Area (2)

Phone: 276-935-0780 (TTY, dial 711 for Voice)
Videophone: 866-327-0902
E-mail: williamhess@vmmicro.net

Abingdon Area (3)

Phone: 276-451-2452 (Voice/TTY)
Toll Free: 866-611-4681 (Voice/Videophone)
E-mail: Abingdon@deafhh.org

New River Valley, Roanoke & Martinsville Areas (4, 5, 12)

Phone: 540-342-0031 (Voice/TTY)
Toll Free: 866-521-4744 (Voice/Videophone)
E-mail: Roanoke@deafhh.org

Staunton, Winchester & Charlottesville Areas (6, 7, 10)

Phone: 540-569-3016 (Voice/TTY/Fax)
Toll Free: 866-563-7784 (Voice/Videophone)
E-mail: Staunton@deafhh.org

Lynchburg Area, Pittsylvania Co. & Halifax Co. (11, 12, 13)

Phone: 434-528-4991 (Voice/TTY)
Videophone: 866-971-3250
E-mail: Lynchburg@deafhh.org



Visit www.deafhh.org for more office listings. Or call the DHHSC main office in Roanoke at 540-342-0031 (Voice/TTY) or VDDHH central office in Richmond at 800-552-7917 (Voice/TTY).